orfection

## CANCELLATION POLICY

Please be aware we charge 50% of your scheduled treatment price if you do not give 24hrs notice.

late cancellations and no shows disrupt the conscientious & prompt service we wish to provide to you all.

Cancellations on the day of your appointment will be charged at your full treatment price.

To cancel please contact the salon during your nail technicians working hours.

If your appointment is cancelled due to lateness we charge the full price of your missed appointment

## COVID CANCELLATION

Due to the frequency of covid cancellations and the late notifications we are now receiving a 50% fee of your scheduled treatment will be charged. please kindly respect we are self employed and still have outgoings to cover. when you book your appointment you agree to all the salons policies.

Please be aware we do not remove any gels Or acrylics applied by Other salons / technicians, or home applied please arrive to your first appointment with bare nails so we can assess the condition of your nails.

Please arrive for your appointment on time.

If you are late we may have to cancel your appointment as we only have allotted appointment times and work back to back.

Please call ahead if you know you are going to be late so we can assess if we need to cancel the appointment

Please arrive unaccompanied for your appointment in the salon.

\*\*please note all beauty girls work separately and independently of the salon. You will need to contact them individually\*\*

